



SMS PRIVACY POLICY

By sending an initial SMS to the Northeast Georgia Regional Commission, you have opted in to receive SMS/MMS messages from the Northeast Georgia Regional Commission. By opting in, you agree to the following terms and conditions:

CONSENT TO RECEIVE SMS

By providing your mobile phone number and opting in, you consent to receive SMS/MMS communications from the Northeast Georgia Regional Commission related to services, programs, or inquiries you initiate. Message frequency may vary. A Northeast Georgia Regional Commission staff member will send you no more than 10 messages a day.

MESSAGE & DATA RATES

Standard message and data rates may apply depending on your mobile carrier and plan. You are responsible for any charges incurred for receiving SMS/MMS messages.

HELP & SUPPORT

For assistance or questions regarding our SMS communications, please contact us at 706-369-5650 or email FrontDesk@negrc.org.

PRIVACY

SMS Consent, and phone numbers collected for SMS communication purposes will not be shared with any third party or affiliates for marketing purposes. Information is used solely to communicate with you regarding Northeast Georgia Regional Commission services and programs or as required by law.

OPT-OUT

You may opt out of SMS communications at any time by replying STOP. After opting out, you will no longer receive SMS messages from the Northeast Georgia Regional Commission.

CHANGES TO TERMS

The Northeast Georgia Regional Commission reserves the right to update these terms at any time. Changes will be effective upon posting to our website or notification via SMS. Continued participation constitutes acceptance of the updated terms.

SERVICE AVAILABILITY

The Northeast Georgia Regional Commission is not responsible for delayed or undelivered messages due to mobile carrier.



SMS TERMS & CONDITIONS

SMS CONSENT COMMUNICATIONS

Information obtained as part of the SMS consent process (including phone numbers) will not be shared with third parties or affiliates for marketing or promotional purposes.

TYPES OF SMS COMMUNICATIONS

If you have opted in to receive text messages from the Northeast Georgia Regional Commission, you may receive messages regarding:

- Customer Care

Sample Message: [Northeast Georgia Regional Commission] Thank you for contacting the Northeast Georgia Regional Commission. I understand your question and that information can be found on our website at <https://negrc.org/> Use the search tool at the top of the page. Reply STOP to opt out.

MESSAGE FREQUENCY

Message frequency may vary depending on the type of communication and your interactions with us.

- Standard Frequency: A Northeast Georgia Regional Commission staff member may send you up to 10 SMS messages per day regarding your inquiry.

POTENTIAL FEES FOR SMS MESSAGING

Standard message and data rates may apply depending on your mobile carrier's pricing plan. These fees apply to both domestic and international messaging where applicable.

OPT-IN METHOD

You may opt in to receive SMS communications from the Northeast Georgia Regional Commission through the following channels:

- They message us first

You may text us at [706-369-5650](tel:706-369-5650). By initiating contact via SMS to our Northeast Georgia Regional Commission phone numbers, you consent to receiving SMS Messages pertaining to Customer Care. You can reply "STOP" at any time to opt-out. Message and data rates may apply. Message frequency may vary, text HELP to [706-369-5650](tel:706-369-5650) for assistance. For more information, please refer to our privacy policy and SMS Terms and Conditions on our website, at <https://negrc.org/staff-contacts>.

OPT-OUT METHOD

You can cancel or opt out of receiving SMS messages at any time. To opt out, reply **STOP** to

any text message you receive from us. Alternatively, you may contact us directly to request removal from our messaging list.

HELP

If you experience any issues or need assistance, reply with the keyword **HELP** to any message. You can also reach our support team directly at (706) 369-5650.

STANDARD MESSAGING DISCLOSURES

- Message and data rates may apply.
- Text **STOP** to opt out at any time.
- Text **HELP** or visit our [Privacy Policy and Terms & Conditions](#) for support.
- Message frequency may vary.